How to Win!

Market Entry Strategies Australia and Export

David Hall







Seedlab Startup Plan – channel entry strategies

seedlab

Customer Segments Who is your target consumer/customer?	Problem List the top three problems you are solving for your customers	Solution Outline a possible solution to the problem		Unique Value Proposition State why you are different and worth attention	Channels List the path to your customers
Early Adopters	Existing Alternatives	Key Metrics		Brand Positioning	Unfair Advantage
Who is your target	List how these problems are	List key numbers to know if your		Statement	Something that cannot be easily
consumer/customer?	currently solved	business is a success		Your competitive positioning	bought or copied
Expenses			Income		
List your fixed and variable costs			List your revenue sources		

Market Entry Models Pros & Cons exercise

Pros & Cons exercise on each Mode of Entry in terms of:

- \$
- People
- Time







Finished Direct (On-site/ Off site Retail)



ADVANTAGES

- ✓ Sell in A\$/ local
- ✓ Retain all margin
- ✓ Control selling environment
- ✓ Bring brand story to life
- ✓ Get direct consumer feedback

- x Lower traffic and presence vs 3rd party retail/ Foodservice
- x High cost of attracting shoppers/ consumers
- x High fixed costs
- x Unlikely to visit market





Finished Direct (eCommerce)



ADVANTAGES

- ✓ Sell in A\$/ local
- ✓ Retain all margin
- No direct competition on website
- ✓ Bring brand story to life
- ✓ Get direct consumer feedback

- x Lower traffic and presence vs 3rd party
- x High cost of attracting shoppers/ consumers
- x Managing delivery logistics
- x Unlikely to visit market





Local Consolidators



ADVANTAGES

- ✓ Sell in A\$
- ✓ Consolidate to save freight cost
- ✓ Low risk entry

- x Lose sight & control of value chain
- x Indirect communication with customer
- x Unlikely to visit market





Local Based Agency



ADVANTAGES

- ✓ Transact direct
- ✓ Save on overhead
- ✓ Low risk entry

- x Pay a commission to agency
- x Indirect communication with customer
- x Unlikely to visit market





In Market Based Agency



ADVANTAGES

- ✓ Transact direct
- ✓ Save on overhead
- ✓ Low risk entry
- ✓ In market contact
- ✓ Less margin cost c.f. importer

- x Pay a commission to agency
- x Indirect communication with customer





In Market Importer/Distributor



ADVANTAGES

- ✓ Local knowledge
- ✓ In market logistics
- ✓ Low risk entry
- ✓ In market contact
- Importer can manage multiple channels/ customers/accounts

- x Need to allow another margin in value chain
- x Indirect communication with end customer/buyer





Direct to Retailer/Foodservice Buyers



ADVANTAGES

- ✓ Margin advantage
- ✓ Lower RRP on shelf
- Direct feedback from customer
- Leverage their eCommerce capability

- x Multiple export accounts
- x Overhead to support account management
- x Direct requests for A&P support
- x No one in market managing your brand c.f.
 importer/distributor





Overseas Branch Office / Subsidiary



ADVANTAGES

- ✓ Feet on the street
- ✓ Own entire value chain
- ✓ Claim local deductions e.g. VAT

- x Protection of IP / Counterfeit
- x Online Promotion Strategy
- x Profit & Cost Analysis
- x Product recall
- x Warehouse (Stock & Expiry)
- x Price Competition
- x Government regulation CIQ





E-Commerce (Cross-Border)



ADVANTAGES

- ✓ Increasing Middle Class In Asia
- ✓ Expansion of online shopfronts
- ✓ Increase of Refrigeration & Logistics
- ✓ Lower Individual Business Outlay

- x Protection of IP / Counterfeit
- x Online Promotion Strategy
- x Profit & Cost Analysis
- x Product recall
- x Warehouse (Stock & Expiry)
- x Price Competition
- x Government regulation CIQ





Margin/ Cost Implications by Route to Market

FULL SERVICE DISTRIBUTOR			
Retail Price	\$5.00		
Retail Margin	\$2.50		
Distributor Margin	\$0.75		
Your Selling Price	\$1.75		
COGs	\$0.50		
Gross Margin	\$1.25		
Selling	\$0.00		
Marketing	\$0.20		
Admin	\$0.10		
Supply Chain	\$0.25		
Total Overhead	\$0.55		
Net Margin	\$0.70		

- 1. Distributor margin cost
- 2. Distributor controls selling & delivery process
- 3. Lack of or reduced customer contact of direct
- 4. Reduced visibility of value chain
- 5. Reduces overhead cost
- 6. Reduces supply chain costs





Margin/ Cost Implications by Route to Market

	DIRECT TO RETAIL/FOOD SERVICE	FULL SERVICE DISTRIBUTOR	DELIVERY ONLY DISTRIBUTOR	E-COMMERCE
Retail Price	\$5.00	\$5.00	\$5.00	\$4.00
Retail Margin	\$2.50	\$2.50	\$2.50	\$0.00
Distributor Margin	\$0.00	\$0.75	\$0.35	\$0.00
Your Selling Price	\$2.50	\$1.75	\$2.15	\$4.00
COGs	\$0.50	\$0.50	\$0.50	\$0.50
Gross Margin	\$2.00	\$1.25	\$1.65	\$3.50
Selling	\$0.20	\$0.00	\$0.20	\$0.10
Marketing	\$0.20	\$0.20	\$0.20	\$0.75
Admin	\$0.20	\$0.10	\$0.15	\$0.50
Supply Chain	\$0.50	\$0.25	\$0.25	\$1.00
Total Overhead	\$1.10	\$0.55	\$0.80	\$2.35
Net Margin	\$0.90	\$0.70	\$0.85	\$1.15





Which Route to Market is best for you?

Geography (State or Country)	Rank Entry Mode (1-3)

- 1. Finished Direct (On-site/ Off-site Retail)
- 2. Finished Direct (eCommerce)
- 3. Locally based consolidator.
- 4. Locally based agency.
- 5. Sale agency in-market.
- 6. In-Market Importer/ Distributor
- 7. Direct to Retailer/ foodservice buyers
- 8. E-Commerce (Cross- Border)
- 9. Daigou (China)



